

CA - PMM

Project Name: CCLD Integration with CWS/Web

OCIO Project #:

Department: California Department of Social Services

Revision Date: 9/22/10

Concept Statement

Description

Brief description of the proposed project:

Expand the Child Welfare Services (CWS) web services-based architecture to provide data management and reporting solutions directly related to licensed facilities.

Need Statement

High Level Functional Requirements:

The new system shall interface with the existing licensing system to automate current workflow solutions. It shall also provide management data reports for planning CCLD facility oversight activities.

What is Driving This Need?

County CWS staff have a critical need for information regarding licensing status changes, licensing decisions, violations and revocations. CCLD staff have a critical need for information regarding allegations and CWS decisions regarding licensed providers. Automating the transfer of information and providing notification to applicable staff will ensure CCLD meets its oversight responsibilities.

Risk to the Organization if This Work is Not Done:

Delays in cross communicating information increases risk to children in care at licensed residential facilities.

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Benefit Statement

Intangible Benefits

Process Improvements (describe the nature of the process improvement):

The integration of CCLD-CWS report information will provide real-time information and reduce staff time required to obtain the information through the existing process. It will also provide CCLD management additional data needed for planning purposes.

Other Intangible Benefits:

More health and safety protection for children in care and enhanced coordination of services between CCLD staff and County CWS agency staff.

Tangible Benefits

Revenue Generation (describe how revenue will be generated):

Cost Savings (describe how cost will be reduced):

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Cost Avoidance (describe the cost and how avoided):

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Risk Avoidance (describe the risk and how avoided):
 May reduce civil lawsuits against the Department.

Improved Services:
 Health and safety protections and services to children will be improved. Immediate access to CWS information by CCLD staff (and vice versa) will result in timely responses to identified risks and would enhance coordination and communication between CCLD and County CWS agency staff.

Consistency

"No" Responses 	Rationale	Action Required
Enterprise Architecture		
Business Plan		
Strategic Plan		

Impact to Other Agencies

Nature of Impact to Other Agencies

Agency: All County CWS agencies
Describe the nature of the impact:
 Increased coordination with CCLD staff related to CWS report information.

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Agency:
<i>Describe the nature of the impact:</i>

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Solution Alternatives

Alternative 1:	
Unknown at this time.	

Technical Considerations for Alternative 1:	
ROM Cost: _____ to _____	Note: high end of range must not exceed 200% of low end of range

Alternative 2:	

Technical Considerations for Alternative 2:	
ROM Cost: _____ to _____	Note: high end of range must not exceed 200% of low end of range

Alternative 3:	

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Technical Considerations for Alternative 3:		
ROM Cost:	to	Note: high end of range must not exceed 200% of low end of range

Recommendation

Comparison:

Alternative 1	ROM Cost	Risk
	\$0 - \$0	
Alternative 2	ROM Cost	Risk
	\$0 - \$0	
Alternative 3	ROM Cost	Risk
	\$0 - \$0	

Conclusions:

1	
2	
3	
4	

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Recommendation:

Project Approach *(if known)*

System Complexity:		System Business Hours: <i>(e.g., 24x7, 9am-5pm)</i> :		
Architecture	<input type="checkbox"/> Mainframe <input type="checkbox"/> Client Server <input type="checkbox"/> Web Based			Num. of New Databases:
Technology	<input type="checkbox"/> New <input type="checkbox"/> New to Staff <input type="checkbox"/> In-House Experience			Interfaces:
Implementation	<input type="checkbox"/> Central Site <input type="checkbox"/> Phased Roll-out			Num. of Sites:
M & O Support	<input type="checkbox"/> Contractor <input type="checkbox"/> Data Center <input type="checkbox"/> Project <input type="checkbox"/> In House			
Procurement Approach:				Number of Procurements:
Open Procurement?		Delegated Procurement?		
Scope of Contract	<input type="checkbox"/> Development <input type="checkbox"/> Implementation <input type="checkbox"/> M & O <input type="checkbox"/> Other:			
Anticipated Length of Contract:		Years /	extensions for	years