

CA - PMM

Project Name: DMV Interface Project

OCIO Project #:

Department: California Department of Social Services

Revision Date:

Concept Statement

Description

Brief description of the proposed project:

CDSS is developing a new alternative with DMV to streamline the application process for the Food Stamps and CalWORKS Programs. Additionally, the process will capture drivers licenses and identification card numbers to compare for potential duplicate aid in welfare benefits. CDSS is currently exploring two options to capture the divers license/id numbers - the DHCS MEDS system (used for the collection a variety of welfare client information) and WDTIP (used primarily as a tracking tool for CalWORKS individuals time on aid).

Need Statement

High Level Functional Requirements:

County eligibility workers will need access to the DMV database via the internet. There is a possibility that MEDS may need to be modified to add fields to capture driver license/id numbers or WDTIP may need to be modified to capture food stamp client information and "child only" case information.

What is Driving This Need?

CDSS is looking for alternatives to using the Statewide Fingerprint Imaging System (SFIS). The welfare advocates and legislators have annually looked to repeal either portions or all of the statutory requirements for printing and photo imaging. CDSS is looking for alternative processes that might be as effective in identifying duplicate aid in the Food Stamp and CalWORKS Programs.

Risk to the Organization if This Work is Not Done:

Welfare advocates and the legislature continue to annually attempt to repeal this important program integrity process. If they are successful and there is no alternative, there could be increases fraud in the welfare assistance programs. CA currently scores a \$68 million savings annually in its budget from SFIS.

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Benefit Statement

Intangible Benefits

Process Improvements (describe the nature of the process improvement):
The DMV alternative would be less intrusive to welfare applicants than the current SFIS process. The county workers would rely on documents collected and verified in the DMV application process in lieu of collecting them in the welfare application process. The SFIS requirement would be eliminated for those applicants that have a valid CA drivers license or identification card.

Other Intangible Benefits:

Tangible Benefits

Revenue Generation (describe how revenue will be generated):

Cost Savings (describe how cost will be reduced):
This alternative would generate a small amount of county savings by simplifying the application process. There would be a trade-off on savings generated between the currently-required SFIS process and the alternative DMV process. CDSS plans to conduct a pilot to evaluate the effectiveness of the DMV alternative.

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Cost Avoidance (describe the cost and how avoided):

Risk Avoidance (describe the risk and how avoided):

Improved Services:
 Services would be improved to the welfare applicant as the simplified process would allow counties to complete the application process faster.

Consistency

"No" Responses 		Rationale	Action Required
Enterprise Architecture		This proposal uses existing hardware and software.	
Business Plan		This proposal supports the department's goals of making the welfare application and eligibility process more efficient.	
Strategic Plan		This proposal supports the department's long term strategic plans to ensure the integrity of the welfare assistance programs that it	

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Impact to Other Agencies

Nature of Impact to Other Agencies

Agency:
Describe the nature of the impact:
Department of Motor Vehicles (DMV) records would be accessed by thousands of Food Stamp and CalWORKS eligibility workers throughout the state via the internet. DMV already has a system in place to allow agencies and individuals to enter a license number into their database and receive information on a person's name, address, and date of birth that can be used to validate a person's identity. No additional hardware or software would be required by DMV.

Agency:
Describe the nature of the impact:
The Department of Health Care Services (DHCS) may have to modify its MEDS systems to capture DMV drivers license and identification card numbers if this alternative approach is used. Discussions are currently occurring between CDSS and DHCS to identify what needs to be done for this alternative to be implemented.

Agency:
Describe the nature of the impact:

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Impact to Other Programs

Nature of Impact to Other Programs

Program:
<i>Describe the nature of the impact:</i>

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Program:
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Program:
<i>Describe the nature of the impact:</i>

Solution Alternatives

Alternative 1:
Use the DMV database to validate a welfare applicant's identity. Enter the license/ID number into MEDS to match against database records to see if the license/ID number has been previously used to apply for aid.

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Technical Considerations for Alternative 1:

May require a modification to the MEDS system to add fields to capture the drivers license/ID numbers.

ROM Cost: to

Note: high end of range must not exceed 200% of low end of range

Alternative 2:

Use the DMV database to validate a welfare applicant's identity. Enter the license/ID number into WDTIP to match against database records to see if the license/ID has been previously used to apply for aid.

Technical Considerations for Alternative 2:

Would require modifications to capture Food Stamp client data, "child only" data, and drivers licenses/IDs.

ROM Cost: to

Note: high end of range must not exceed 200% of low end of range

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Alternative 3:

Technical Considerations for Alternative 3:
ROM Cost: _____ to _____ Note: high end of range must not exceed 200% of low end of range

Recommendation

Comparison:

Alternative 1	ROM Cost	Risk
	\$0 - \$0	
Alternative 2	ROM Cost	Risk
	\$0 - \$0	
Alternative 3	ROM Cost	Risk
	\$0 - \$0	

Conclusions:

1	
2	
3	
4	

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Recommendation:

CDSS is still exploring both alternatives to evaluate the most cost effective and efficient method to implement. It is too early in the process to select one alternative over the other.

Project Approach *(if known)*

System Complexity:			System Business Hours: <i>(e.g., 24x7, 9am-5pm)</i> :	
Architecture	<input type="checkbox"/> Mainframe	<input type="checkbox"/> Client Server	<input type="checkbox"/> Web Based	Num. of New Databases:
Technology	<input type="checkbox"/> New	<input type="checkbox"/> New to Staff	<input type="checkbox"/> In-House Experience	Interfaces:
Implementation	<input type="checkbox"/> Central Site	<input type="checkbox"/> Phased Roll-out		Num. of Sites:
M & O Support	<input type="checkbox"/> Contractor	<input type="checkbox"/> Data Center	<input type="checkbox"/> Project	<input type="checkbox"/> Returned to Sponsor
Procurement Approach: <i>(consult with OSI Procurement Center)</i>				Number of Procurements:
Open Procurement?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Delegated Procurement?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Scope of Contract	<input type="checkbox"/> Development	<input type="checkbox"/> Implementation	<input type="checkbox"/> M & O	<input type="checkbox"/> Other:
Anticipated Length of Contract:	Years /		extensions for	years