

CA - PMM

Project Name: Automated Licensing and E-Payment

OCIO Project #:

Department: CGCC, CA Gambling Control Commission

Revision Date: 7/23/09

Concept Statement

Description

Brief description of the proposed project:

On-line web based system to allow applicants to apply for and renew their licenses on line, and pay for these services using debit or charge cards.

Need Statement

High Level Functional Requirements:

An automated system that allows for: license application/renewal and payment; registration; additional table requests; change of address; name change; lost badge; transfers; etc. on-line and submit electronically to the Commission for processing.

What is Driving This Need?

Currently applicants must submit their applications/documentation and payments through the mail.

Risk to the Organization if This Work is Not Done:

None, the manual process would continue.

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Benefit Statement

Intangible Benefits

Process Improvements (describe the nature of the process improvement):
Increase in staff efficiency and service availability.

Other Intangible Benefits:
It would eliminate the risk of documents/applications and payments getting lost in the mail.

Tangible Benefits

Revenue Generation (describe how revenue will be generated):
None

Cost Savings (describe how cost will be reduced):
This has the potential to increase efficiency since processing of applications and payments would be handled electronically, which can be accomplished more efficiently than the manual process timeframe.

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Cost Avoidance (describe the cost and how avoided):
None

Risk Avoidance (describe the risk and how avoided):
None

Improved Services:
Allow applicants to submit the applications, request changes or a renewal of their license, and pay for these services on-line.

Consistency

"No" Responses 		Rationale	Action Required
Enterprise Architecture	Yes		
Business Plan	Yes		
Strategic Plan	Yes		

Impact to Other Agencies

Nature of Impact to Other Agencies

Agency: Department of Justice, Bureau of Gambling Control
Describe the nature of the impact:
 The Commission and the Bureau currently share the use of an automated Licensing System.

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Agency:
<i>Describe the nature of the impact:</i>

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Solution Alternatives

Alternative 1:

Will know more when begin "Initiating Stage" and Feasibility Study

Technical Considerations for Alternative 1:

ROM Cost:

to

Note: high end of range must not exceed 200% of low end of range

Alternative 2:

Technical Considerations for Alternative 2:

ROM Cost:

to

Note: high end of range must not exceed 200% of low end of range

Alternative 3:

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Technical Considerations for Alternative 3:	
ROM Cost: _____ to _____	Note: high end of range must not exceed 200% of low end of range

Recommendation

Comparison:

Alternative 1	ROM Cost	Risk
	\$0 - \$0	
Alternative 2	ROM Cost	Risk
	\$0 - \$0	
Alternative 3	ROM Cost	Risk
	\$0 - \$0	

Conclusions:

1	
2	
3	
4	

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Recommendation:

Project Approach *(if known)*

System Complexity: Complex		System Business Hours: <i>(e.g., 24x7, 9am-5pm)</i> :		
Architecture	<input type="checkbox"/> Mainframe	<input type="checkbox"/> Client Server	<input type="checkbox"/> Web Based	Num. of New Databases:
Technology	<input type="checkbox"/> New	<input type="checkbox"/> New to Staff	<input type="checkbox"/> In-House Experience	Interfaces:
Implementation	<input type="checkbox"/> Central Site	<input type="checkbox"/> Phased Roll-out		Num. of Sites:
M & O Support	<input type="checkbox"/> Contractor	<input type="checkbox"/> Data Center	<input type="checkbox"/> Project	<input type="checkbox"/> In House
Procurement Approach:				Number of Procurements:
Open Procurement?		Delegated Procurement?		
Scope of Contract	<input type="checkbox"/> Development	<input type="checkbox"/> Implementation	<input type="checkbox"/> M & O	<input type="checkbox"/> Other: _____
Anticipated Length of Contract:		Years /	extensions for	years